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About This Software

This DVD contains SpeechStorm software and documentation.

Documentation

[Return to Top](#) The product release note is available in the documentation folder of this product DVD.

Technical Support

Contacting

Genesys provides technical support to customers worldwide through Customer Care centers in eastern Canada, the United Kingdom, Australia, India, and Japan. You can contact Genesys Customer Care by telephone, e-mail, or on the World Wide Web.

For complete information on how and when to contact Customer Care, read the [Genesys Care Support Guide for On-Premises](#). Please tell the Customer Care representative that you are a SpeechStorm 3.5 customer. For a list of the software versions that are on this CD, click [here](#).

Licensing

Along with its software, Genesys supplies its customers with software licenses. Licenses manifest the customers' legal rights to use the features that Genesys software provides. To obtain the necessary product licenses, you will need to complete an order form, which has detailed information to assist you in placing an order. For complete information on obtaining licenses, please contact your sales representative.

Supported Operating Environment Information

Information on supported hardware and third-party software is available on the Genesys Customer Care website in the following documents:

- [Genesys Supported Operating Environment Reference Guide](#)
- [Genesys Supported Media Interfaces Reference Manual](#)

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Legal Notices

Copyright

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Third-Party Software

Genesys follows applicable third-party redistribution policies to the extent that Genesys solutions utilize third-party functionality. Please contact your Customer Care representative if you have any questions.

This product contains the following third-party software components:

Used In	Component Name	Web Page
	Antlr 2.2.7	http://www.antlr.org/
	Apache http Components	https://hc.apache.org/index.html
	Apache Commons	http://commons.apache.org/
	Apache Tomcat	http://tomcat.apache.org/index.html
	ASM Libraries	http://asm.ow2.org/
	Bean Scripting Framework (BSF)	http://jakarta.apache.org/bsf/index.html
	Bouncy Castle	https://www.bouncycastle.org/
	Cassandra Driver Core	https://github.com/datastax/java-driver
	Castor	http://castor-data-binding.github.io/castor/main/index.html
	CodeMirror 5.11.0	https://codemirror.net/
	Commons Daemon (Win)	https://commons.apache.org/proper/commons-daemon/
	ezmorph 1.0.6	http://ezmorph.sourceforge.net/license.html
	Frequency Decoder Date Picker Control	http://jackson.codehaus.org/
	Frequency Decoder Date Picker Control	http://jackson.codehaus.org/
	Frequency Decoder Date Picker Control	http://freqdec.github.io/datePicker/
	FusionCharts Free	http://www.fusioncharts.com/goodies/fusioncharts-free/
	GraphViz	http://www.graphviz.org/
	Groovy	http://www.groovy-lang.org/

SpeechStorm	Guava	https://github.com/google/guava
	iBatis	http://ibatis.apache.org/
	ImgScalr	https://github.com/rkalla/imgscalr
	Jackson Java-JSON Parser	https://github.com/FasterXML/jackson
	Java Transaction API	http://www.oracle.com/technetwork/java/javaee/jta/index.html
	JavaBeans Activation Framework	http://java.sun.com/javase/technologies/desktop/javabeans/jaf/downloads/index.html
	JavaMail	https://java.net/projects/javamail/pages/Home
	jBCrypt	http://www.mindrot.org/projects/jBCrypt/
	Joda-Time	http://www.joda.org/joda-time/
	JSON-lib	http://json-lib.sourceforge.net/
	JSONPath	https://github.com/jayway/JsonPath
	Log4j	http://logging.apache.org/log4j/1.2/index.html
	LZ4	https://github.com/jpountz/lz4-java
	Metrics Core	https://mvnrepository.com/artifact/com.yammer.metrics/metrics-core
	Netty	http://netty.io/
	Oracle JDBC Driver	http://www.oracle.com/technetwork/database/features/jdbc/jdbc-drivers-12c-download-1958347.html
	Prototype	http://www.prototypejs.org/
	Quartz	http://www.quartz-scheduler.org/
	Scriptaculous	http://script.aculo.us/
	Simple XML	http://simple.sourceforge.net/
	SLF4j	http://www.slf4j.org/
	Snappy Java	https://github.com/xerial/snappy-java
	SNMP4J	http://www.snmp4j.org/
	SQL Server JDBC Connector 2005	https://msdn.microsoft.com/en-us/library/mt484311(v=sql.110).aspx
	Stax	https://github.com/codehaus/staxg
	Stax API	http://jcp.org/aboutJava/communityprocess/final/jsr173/index.html
	Tika	https://tika.apache.org/
	Xalan	http://xalan.apache.org/
	XML Pull Parser 3	http://www.extreme.indiana.edu/dist/java-repository/xpp3/distributions/
	XML Serializer	http://xalan.apache.org/
	Xstream	http://x-stream.github.io/
	YUI Compressor	http://yui.github.io/yuicompressor/

Product contains Oracle JDBC Driver: "Programs delivered subject to the DOD FAR Supplement are 'commercial computer software' and use, duplication, and disclosure of the programs, including documentation, shall be subject to the licensing restrictions set forth in the applicable Oracle license agreement. Otherwise, programs delivered subject to the Federal Acquisition Regulations are 'restricted computer software' and use, duplication, and disclosure of the programs, including documentation, shall be subject to the restrictions in FAR 52.227-19, Commercial Computer Software-Restricted Rights (June 1987). Oracle America, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

Your Responsibility for Your System

You are responsible for product administration and system security. Please prevent unauthorized access. Your system administrator should read all documents provided with this product to fully understand the features available that can reduce the risk of system damage. System damage or loss caused by unauthorized access is not covered by maintenance and support or a Genesys warranty. In addition, Genesys software is proprietary. Unauthorized access may lead to violations of your confidentiality obligations under your contract with Genesys.

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