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Release Notes

Informiam Proactive Business Management™

Informiam Platform v3.3

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Overview

Each physical server on which a Web application (Contact Center Advisor, Workforce Option, etc.) or XMLGen is installed requires an instance of the Informiam Platform.

Prerequisites

The Informiam Platform requires these versions of third-party software:

Required	Supported Version
Operating Systems	Windows 2003 Server
Application Services	Java Development Kit Installation, version 1.6.
Web Services	Apache Web Server 2.2+
Database Services	MSSQL Server 2005
Documentation	Adobe Acrobat Reader 8.0 +

Database

For a new Informiam Platform database, the default administrator user must be updated to enable login. Once the Platform database has been created, refer to the Advisors Platform v3.3 Installation Guide for steps in preparing the system.

Note: The installer that runs last on a specific database overwrites the configuration changes of the prior ones. If the database is configured and the installer must be re-run, ensure that the LDAP settings are the same. All nodes in the cluster must be configured properly (that is, do not skip LDAP for non-authenticating nodes). If some or all of the infrastructure software systems are installed, various steps can be bypassed. It is important to get specific information about the location of these components from the original installer or the package manager.

Other

The contents of the release include:

- release notes
- installation guide
- platform-installer3.3.000.06.jar: the installer for the Platform
- platform-new-database-v3.3.000.06.sql: the SQL script to create / update the Platform database

- baseweb-v3.3.000.06-static-web.zip: a copy of the static files that can be served by Apache

Enhancements

Description	Ref. #
Eliminate the need to install a full Contact Center Advisor/Workforce Option as a pre-requisite of other applications.	ID 153196
Upgrade Apache Geronimo/Tomcat to 2.1.3	ID 182467

Closed Issues

Description	Jira Ref. #
Change email template reference to blank page for new LDAP users.	PLT-110

Known Issues

No known issues.