

System Requirements

, process backbone

Exigen Workflow 5.6

Process Control Services

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Hours of operation:		Website: http://www.exigengroup.com	<u>m/</u>
Monday through Friday 6:00 a.m 9:00 p.m. AST		Fax: 1-506-674-4014	
Outside these hours, on-call 24x7 voicemail is answered within 15 minutes.		Email: support@exigengroup.com	<u>n</u>

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Exigen Workflow 5.6.12 System Requirements

The following topics are included in this document:

- Exigen Workflow Client System Requirements
- Exigen Workflow Web System Requirements
- Exigen Workflow Components Third Party Software Requirements
- Exigen Product Versions Compatible with Exigen Workflow 5.6.12

Exigen Workflow Client System Requirements

Exigen Workflow client requires one of the following operating systems:

- Windows® 2000 desktop software with the latest service pack and critical updates
- Windows XP with the latest service pack and critical updates

Exigen Workflow client requires one of the following server components:

- Windows 2000 server software with the latest service pack and critical updates
- Windows 2003 server software with the latest service pack and critical updates

Exigen Workflow requires one of the following databases:

Exigen Workflow database requirements		
Database	Operating system	
SQL Server 2000	Windows 2000 or Windows 2003	
Oracle 9.2	Windows 2000, Windows 2003, or Sun 2.8	
Oracle 10.1	Windows 2000, Windows 2003, or Sun 2.8	
DB2 8.1 SP4	Windows 2000, Windows 2003, or AIX	
DB2 7	AS 400	

For all of the preceding databases, a corresponding database driver must be installed on the client. If a DB2 7 database is used, IBM Client Access for Windows, version V5R3M0, must be installed on the client.

Exigen Workflow Web System Requirements

Exigen Workflow Web requires one of the following Internet browsers:

- Internet Explorer 5.5 SP2
- Internet Explorer 6.0 SP1

Exigen Workflow Web requires one of the following application servers:

Exigen Workflow Web application server requirements		
Application server	Operating system and software development kit	
Tomcat 4.1.27	Windows 2000 or Windows 2003, and Sun JDK 1.4.2	
Tomcat 5.5.6	Windows 2000 or Windows 2003, and Sun JDK 1.4.2	
	For this configuration to work, a compatibility patch must be installed. The compatibility patch can be downloaded from http://jakarta.apache.org/tomcat/ .	
WebLogic 8.1	Windows 2000 or Windows 2003, and Jrockit JDK 1.4.2	
WebSphere 5.1	Windows 2000 or Windows 2003, and IBM JDK 1.4.2	
WebSphere 6.0	Windows 2000 or Windows 2003, and IBM JDK 1.4.2	

Exigen Workflow Components Third Party Software Requirements

This section lists third party software components that are not included in the Exigen Workflow installation package.

Automatic Queue Server requires the following third party software components:

- MDAC 2.8
- .NET 1.1 with the latest service packs

To set up AS/400 report processing with Report Queue Monitor, ERM Indexer requires IBM Client Access for Windows, version V5R3M0.

Interactive Document Capture requires the following third party software components:

Interactive Document Capture third party software requirements		
Third party software component	Condition	
Visual Basic® run-time files, VBRun60sp5.exe	Required.	
Lotus Notes 6.0.3 client application	Required if documents are imported to Capture Desktop from Lotus Notes.	
Lotus Notes Designer 6.0.3	Required if documents are imported to Capture Desktop from Lotus Notes.	
Lotus Notes Domino Server 6.0.3	Required if documents are imported to Capture Desktop from Lotus Notes.	
Power Point® and NED Image Printer Driver	Required for conversions from .ppt format to .tif or .dms format.	
Visio® and NED Image Printer Driver	Required for conversions from .vsd format to .tif or .dms format.	
Word 2000 or later and NED Image Printer Driver	Required for conversions from .doc, .rtf, .htm, and .txt format to .tif or .dms format.	

Interactive Document Capture third party software requirements			
Third party software component	Condition		
Excel 2000 or later and NED Image Printer Driver	Required for conversions from .xls format to .tif or .dms format.		
Adobe Libraries 6 and NED Image Printer Driver	Required for conversions from .pdf format to .tif or .dms format.		

To convert file types not listed in the preceding table, contact Exigen Support Services.

Exigen Product Versions Compatible with Exigen Workflow 5.6.12

The following Exigen products are compatible with Exigen Workflow 5.6.12:

- Exigen Integrator 5.4
- Exigen E-Mail 5.2.1
- Exigen E-Forms 5.1.2