



iWD GAX Plug-In

Release Notes 9.0.x

12/22/2017

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iWD GAX Plug-In 9.0.x Release Note

This Release Note applies to all 9.0.x releases of iWD GAX Plug-In. Links in the [Available Releases](#) section enable you to access information regarding a specific release.

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
9.0.002.20	12/22/17	General	Under Shipping Control		X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the [IWD](#) page in the [Genesys Supported Operating Environment Reference Guide](#).

For information about 8.5.x releases of iWD GAX Plug-In, see the 8.5 Release Note (Cumulative).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see [Discontinued Support](#) in the [Supported Operating Environment Reference Guide](#).

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- Discontinued support from release 9.0.002.20:
 - Java 1.7
 - Java 1.6
 - Red Hat Enterprise Linux 5
 - Microsoft IE 8, 9 and 10
 - Windows Server 2008
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Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of iWD GAX Plug-In, including the issues that are specific to Localized (International) releases, at the following links:

- [Known Issues and Recommendations](#)
- [Internationalization Issues](#)

Related Resources

For additional information about iWD GAX Plug-In, see the following documentation:

- The documentation related to this software is available from the [IWD](#) page.
- The [iWD Deployment Guide](#) provides details about installing and configuring the iWD GAX Plug-in.
- The [iWD GAX Plug-in Help](#) describes how to use the GAX Plug-in application's user interface to configure your IWD Solution.
- The [Genesys Supported Operating Environment Reference Guide](#) provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available [here](#).

Known Issues and Recommendations

iWD GAX Plug-In

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of iWD GAX Plug-In. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also [Internationalization Issues](#).

There are no known issues or recommendations for this product.

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of iWD GAX Plug-In unless otherwise noted in the issue description.

Localization is not available for this component.

Release 9.0.0

iWD GAX Plug-In Release Notes

You can find links to Release Notes for particular 9.0.0 releases of iWD GAX Plug-In, if available, in the tree menu on the left or in the list of [Available Releases](#).

9.0.002.20

iWD GAX Plug-In Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- **Support for Interaction Server Cluster via Proxy**—In release 9.0 a single Solution can be handled by multiple Interaction Servers via an Interaction Server Proxy. [MORE INFORMATION](#)
- The **Configure Ixn Custom Properties** functionality in iWD Manager has been moved to the iWD Plug-in for GAX. [MORE INFORMATION](#)
- Support for Java 1.8 is implemented and mandatory in this release.
- Support for Red Hat Enterprise Linux 7 is implemented in this release.
- Support for Apple Safari 10 is implemented in this release.
- Support for Microsoft IE 8, 9 and 10 is discontinued in this release.
- Support for Windows Server 2008 is discontinued in this release.
- Support for Java 1.7 is discontinued in this release.
- Support for Java 1.6 is discontinued in this release.
- Support for Red Hat Enterprise Linux v5 is discontinued in this release.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

Detailed migration information is in the [migration](#) section of the Deployment Guide.