

# Genesys Engage Co-browse v8.5 & v9.0

**End of Life Postponement**  
**May 19<sup>th</sup>, 2020**

# End of Life Update

Last Updated: [May 19<sup>th</sup>, 2020](#)

**Genesys has postponed the End of Life (EOL) announcement for Genesys Engage premise Co-browse versions 8.5 and 9.0.**

We have postponed the EOL announcement for Genesys Engage premise Co-browse until the end of the fiscal year in order to minimize disruptions to the Genesys Engage pipeline. Throughout this year the Product Management team will support sales of Co-browse that are necessary to drive business. In parallel, we will also be actively working to identify alternative vendors for this feature. As we approach end of year, Product Management will work to plan the Co-browse EOL.

Genesys Products	Release
Genesys Co-browse	v8.5 and v9.0

Product Part Numbers affected:

SKU	Genesys Products / Sellable Items
3GP21944ACAA	<b>v8.5 - Genesys Co-browse</b>
3GP21944ACAA-SUB	
3GP93442ACAA	<b>v9.0 - Genesys Co-browse</b>
3GP93442ACAA-SUB	
3GP21943ACAA	<b>v8.5 - Genesys Co-browse Lab</b>
3GP21943ACAA-SUB	
3GP93443ACAA	<b>v9.0 - Genesys Co-browse Lab</b>
3GP93443ACAA-SUB	

## For More Information

Click [here](#) to view the following documents:

- EOL Policy: Provides details for Genesys End of Life policy and life cycle.
- EOL Life Cycle Table: Provides the end of life dates for all Genesys EOL product & versions that have been scheduled for EOL.